

Know your status campaign:

On 20-22 August 2008 the “Know Your Status” campaign was held at Driefontein, where VCT and TB screening were conducted. 4 counsellors, 1 enrolled nurse and 7 community health workers formed the team.

Ward committee members also accompanied the team. The schools in the area were visited where health education on HIV/AIDS was provided, and sputum was taken for TB screening. Sinqobile area was visited, TB screening & VCT were also conducted.

Glenhills Clinic:

On 29th August 2008, Staff of Glenhills Clinic visited Mpongopongweni & Shayamoya with Councillor Zwane to provide health education to the community on the importance of immunization. Children were d'wormed and Vitamin A was issued to the children and the community was urged to bring their children regularly to the clinic for d'worming and vitamins.

KwaDukuza Clinic:

- On 8th August 2008, Sr. Vallen attended a Women's Day function at Sappi Gledhow and addressed the women on health related issues.
- Sr. P. Pillay attended a Women's Day function at the Stanger Child Welfare and gave a speech on health related issues relating to women.
- On 8th August 2008 the clinic held a Healthy Baby competition, children from the 3 different age categories 0-6 months, 7-11 months & 12-18 months were judged on their state of health. The gifts were sponsored by Johnson & Johnson.



- On 29th August 2008 the winners of the baby competition from 11 districts came to KwaDukuza Town Hall for the finals. Ilembe District - KwaDukuza Clinic won 1st prize in the 12-18 months category and 2nd prize in the 6-11 months category.



Immunization campaign held at Shaya Moya on the 25th October 2008

The objective of this campaign was to:

- Catch up dose immunization of all defaulters.
- Administration of D'worming.
- Administration of Vitamin A.
- Immunizations at 6 years.
- Growth monitoring.
- Children 12 years and below were targeted.

Staff that was part of the campaign were:

- 2 x Professional nurses.
- 2 x Primary Health Care supervisors.
- 3 x District coordinators.
- 1 x Enrolled nurse.
- 1 x Enrolled nursing assistant.
- 1 x Lay counsellor.

Table 21: Immunisation Statistics

IMMUNISATIONS	NUMBER VACCINATED
BCG & Polio	1
DTP1, HIB1, HBV1	1
DTP2, HIB2, HBV2	2
DTP3, HIB3, HBV3	4
1 st Measles	5
2 nd Measles and DTP	6
TB & Polio at 6 yrs	26
TB & Polio at 12 yrs	0
Vitamin A 50 000	2
Vitamin A 100 000	1
Vitamin A 200 000	30
Consultation	45
TOTAL	123

The campaign was a success despite inclement weather.



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Challenges

- Staff shortages.
- Inadequate and unsuitable clinic infrastructure.
- High attrition rate.
- High staff turnover.
- Staff burnout & staff attitude.
- Financial constraints.
- Increased patient numbers.
- Cross border patients.
- High patient defaulter rate.
- Addition of new programmes with added workload.

2.3 Local Economic Development

PERFORMANCE HIGHLIGHTS

Quick Statistics

- Building Plans submitted = 1228 (estimated value R2, 1 billion).
- Building Plans approved = 1197 (estimated value R1, 6 billion).
- Development Applications
 - ~ Rezoning submitted.
 - ~ Rezoning approved.
 - ~ Special consents submitted.
 - ~ Special consents approved.
 - ~ DFA applications submitted.
 - ~ DFA application considered and supported.
- Completions certificates issued: 563 (this represents a 114% increase from last year's completions issued-492).

Plans and Programmes

The Department managed to complete and/or submit to Council for adoption six (6) of the eight (8) projects that were identified to be completed during the 2008/2009 financial year.

The following projects, amongst others were successfully completed:

- Aerial Photography for KwaDukuza Municipality (May 2009).

- Social And Community Facilities Study.
- KwaDukuza Final Draft Spatial Development Framework (SDF) Plan.

The following projects (plans/policies) were adopted by Council as Council Policy:

- KwaDukuza CBD Regeneration Master Plan.
- Kind Shaka Memorial Precinct Plan.
- Ballito Village Node Precinct Plan.
- Holiday Accommodation and Hospitality Sector Policy.

The Department has initiated the following projects:

- Burial/Cemetery site identification investigation.
- Coastal Management Plan.
- Geographic Information System (GIS) Phase 2: GIS Website Launch.

KEY PROJECTS:

Golf Course Redevelopment

In conjunction with the Local Economic Development Department (LED), Council has initiated an estimated R1 billion worth of development which involves the redevelopment of the Golf Course Area. This project will ultimately include the development of Municipal Civic Offices.

KwaDukuza Public Transport Intermodal Facility

The KwaZulu-Natal Department of Transport together with KwaDukuza Municipality has been working together to implement the development of the Intermodal public transport facility for KwaDukuza Town. The Intermodal facility is a focal point where many modes of transportation converge to provide economical and efficient service to destinations. The project is not only about building the infrastructure but also to improve the entire system so that it achieves optimal efficiency, safety, affordability and reliability and presents major socio-economic benefits. The facility will also have retail shops, office units, etc, which will yield the facility, busy with different economic activities.

Phase 1 of the project, being the technical investigation and Business Plan for Phase 2 has been finalised and the project will proceed to Phase 2 which is project implementation (construction).

Capacity Building

In trying to curb the high staff turnover experienced in the previous financial years, Council on recommendations from the Department, introduced incentives in order to keep experienced



staff and to attract suitably qualified personnel. Through these strategies, there has only been one (1) resignation, a great 'improvement' from the previous financial years. This bodes well for the departmental future and meeting service delivery needs and departmental goals and objectives.

Job Creation

The following table reflects the number of local people employed during 2008/2009 for engineering projects. The reason for the decline in the fourth quarter is due to the recession, but overall here has been an improvement.

Table 22: Number of Local Labour Employed

PROJECT	YTD Q1	YTD Q2	YTD Q3	YTD Q4
ELECTRICAL ENGINEERING PROJECTS				
DME Electrification	0	48	98	167
Amnesty Meters	0	0	25	45
Ballito O/H Lines	38	44	52	75
Total: Electrical Engineering Projects	38	92	175	287
CIVIL ENGINEERING PROJECTS				
Nakakela	232	381	662	760
Beach Restoration	19	47	69	102
Nonoti Bus Route #2	0	0	28	70
Steve Biko Bus Route #2	0	11	23	29
Charlottedale Bus Route #1	18	63	91	105
Nyatikazi Bus Route #1	7	49	49	63
Melville Bus Route #2	0	31	43	55
Rocky Park Bus Route #2	0	9	11	18
Lloyds C/Hall	20	50	80	80
Siyembezi C/Hall	18	45	72	72
Carports & Shelters	0			24
Total: Civil Engineering Projects	314	686	1,128	1,378
TOTAL	352	778	1,303	1,665

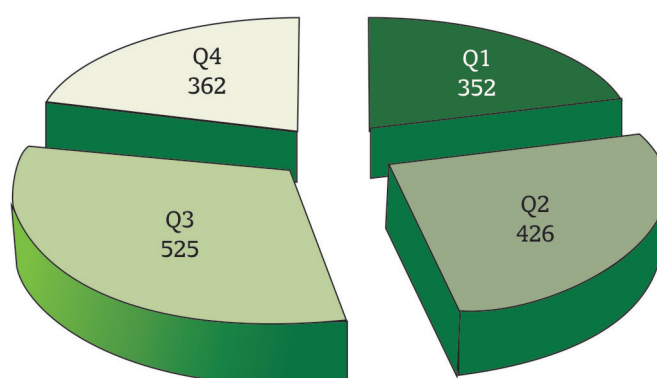


Figure 17: Number of Local Labour Employed

2.4 Good Governance & Public Participation

2.4.1 COMMUNITY PARTICIPATION

KwaDukuza Community Needs for 2008 to 2012

KwaDukuza communities were asked through ward communities and ward Councillors to identify and prioritise needs for their respective wards. To complete this exercise, a questionnaire was developed in which the community leaders were asked to state the state of development as well as what needs to be done in their wards.

For this exercise to be successful community leaders were asked to involve all community role players. Responses were received from all ward committees and ward Councillors as well as from the Zinkwazi Residents Ratepayers Association. The community needs can be classified as follows:

Table 23: Community Needs for 2008-2012

COMMUNITY NEEDS	ACTIONS TAKEN BY THE KWADUKUZA MUNICIPALITY
WARD 1	
1. Community Hall	• Housing project budgeted for during 2009/2010 Financial Year.
2. Sports Field at Sokesimbone Area	• The LED Department budgeted for LED projects in the area during 2008/2009.
3. LED Projects	
4. Grazing Fields	
5. Rural Housing Project	



COMMUNITY NEEDS	ACTIONS TAKEN BY THE KWADUKUZA MUNICIPALITY
WARD 2 <ol style="list-style-type: none"> 1. Additional classrooms to the existing schools 2. Satellite police station 3. Cemetery is needed in the Zamani area 4. Community Hall in the Zamani area and upgrading of the existing hall in Darnall 5. Upgrading of existing roads in Darnall and Zinkwazi ie. resurfacing 6. New road to be established in Zinkwazi to the reservoirs 7. Upgrading of recreational grounds and new sporting facilities are required in areas (to be determined) 8. New street lights 9. A far more effective safety and security programme for beaches 10. Upgrading for the basket ladies in Zinkwazi 11. Stormwater upgrades 12. Water piping to be upgraded in identified areas 13. Toilets on beach and in parks to be upgraded 14. Bush clearing of alien plants 	<ul style="list-style-type: none"> • The final draft of the Cemetery Plan has been developed during the 2008/2009 financial year. • MIG funded community hall was built in Zamani during 2008/2009. • All the other needs have been prioritised for implementation during 2009/2010.
WARD 3 <ol style="list-style-type: none"> 1. Housing 2. Recreation facilities 3. Upgrading of gravel roads 4. Maintenance of recently tarred roads 5. Street lights 6. Speed calming 7. ID registrations 	<ul style="list-style-type: none"> • Housing Project is earmarked for Nyathikazi area during 2009/2010. • A programme to upgrade the gravel roads has been developed and the inspection identified roads to be resurfaced.
WARD 4 <ol style="list-style-type: none"> 1. Cemeteries 2. Renovation of the community hall 3. Improving the quality of water 4. Housing 5. Sports field 6. Community centre 7. Improving sanitation 	<ul style="list-style-type: none"> • The final draft of the Cemetery Plan has been developed during the 2008/2009 financial year.
WARD 5 <ol style="list-style-type: none"> 1. Recreational facilities (Shakashead) 2. Storm water systems (Shakashead) 3. Speed humps (Shakashead) 4. Sanitation (Shakashead) 	<ul style="list-style-type: none"> • The existing facilities have been upgraded as part of sport facilities upgrading programme and land to build a new sports centre has been identified.

COMMUNITY NEEDS	ACTIONS TAKEN BY THE KWADUKUZA MUNICIPALITY
WARD 6 <ol style="list-style-type: none"> 1. Upgrading of storm water piping and outfalls (Thompson's Beach, Willard, Salt Rock) 2. Side walks - throughout Ward 6 3. CCTV cameras along the beach front and busy shopping centres 4. Taxi facility 5. Upgrading and maintenance of hawking facilities for beach traders 6. Improved ablution facilities along the beaches 7. Blue Flag Beaches (Ballito/Blythedale/Zinkwazi) 8. Outfall on beach - Pier 9. Upgrading of roads 10. Upgrading of pavements 	<ul style="list-style-type: none"> • All these issues have been addressed through the Ballito CBD project, Beach Recreational Plan project, Beach Restoration programme, Coastal Management Plan. • The roads have been upgraded / resurfaced as an ongoing programme. • The Development Planning Department is currently working on the public transport facility node planning.
WARD 7 <ol style="list-style-type: none"> 1. Crèche 2. Grass cutting 3. Addressing illegal dumping 4. Road maintenance 5. Electricity 6. Speed humps 7. Filling of ward committee vacancies 8. SMME Development 9. ABET 10. HIV & AIDS 	<ul style="list-style-type: none"> • The issue of illegal dumping will be addressed through the Waste Management Plan to be developed in 2009/2010. • Electrification programme funded by DME is underway.
WARD 8 <ol style="list-style-type: none"> 1. Additional housing 2. Upgrading of stormwater 3. Upgrading of drainage system (Nkobongo & Shakaskraal) 	<ul style="list-style-type: none"> • Civil department had to prioritise the issue of storm water and drainage systems during 2008/2009, but due to lack of funding, this has not happened.
WARD 9 <ol style="list-style-type: none"> 1. Improving sanitation 2. Speed humps and bus route 3. Upgrading gravel roads 4. Housing project 5. Fencing of graveyards 	<ul style="list-style-type: none"> • Groutville Priority 2 Housing Project commenced as scheduled during 2008/2009.
WARD 10 <ol style="list-style-type: none"> 1. Sanitation throughout the ward 2. Speed humps (Nokukhanya Street and Mnyudwini Road) 3. Street lights (Road to Charlottedale Station, Dube Village, Ward 10 Bus Route) 4. Bush clearance (between Old Age Home and BW Vilakazi School along R102) 5. Upgrading of Groutville Market 	



COMMUNITY NEEDS	ACTIONS TAKEN BY THE KWADUKUZA MUNICIPALITY
WARD 11 <ol style="list-style-type: none"> 1. Tarring of Umkhanyakude Road 2. Multi Purpose Centre 3. Speed humps at Gledhow station and Hlalanathi township 4. Extension of Nkukhwini Hall 5. Renovation of Melville Hall 	<ul style="list-style-type: none"> • Melville Hall renovations through MIG funding has not yet started during 2008/2009. • 1000 units (Chris Hani Housing Project) commenced during 2008/2009.
WARD 12 <ol style="list-style-type: none"> 1. Planning for light industry development in Thembeni Area 2. Waste removal 3. Electricity 4. Nonoti Mouth Housing 5. Upgrading roads 	<ul style="list-style-type: none"> • Electrification programme is an ongoing programme and allocation for Ward 12 has been made for 2008/2009. • The Development Planning Department has commenced the project to subdivide and peg the area for light industry purposes.
WARD 13 <ol style="list-style-type: none"> 1. Housing 2. Upgrading roads in Glenhills, Steve Biko and Shayamoya 3. Speed humps in busy roads 4. Upgrading of sports field 5. Building combo courts in Glenhills 6. Completion of Glenhills Multi Purpose Centre 7. Community Hall for Shayamoya, Mpongompongweni and Steve Biko areas 	<ul style="list-style-type: none"> • Steve Biko Housing Phase 2 project is in the advanced planning stage of land evaluation and land acquisition. • The roads in Steve Biko and Shayamoya have been upgraded. • R250 000 will be put aside towards the completion of Glenhills Multi Purpose Centre during the 2009/2010 financial year.
WARD 14 <ol style="list-style-type: none"> 1. Community Centre 2. Sports field 3. High School 	<ul style="list-style-type: none"> • The sports field was upgraded during 2008/2009 financial year. • 1000 units (Lloyds housing project) commenced during 2008/2009.
WARD 15 <ol style="list-style-type: none"> 1. Pre-Primary/Primary/High Schools (Ntshawini area) 2. Speed humps in Gledhow & Ntshawini 3. Extension of Gledhow Station Road 4. Housing 5. Road infrastructure 6. Sanitation 7. Water 	<ul style="list-style-type: none"> • 1000 units (Ntshawini housing project) commenced during 2008/2009. • Ilembe District Municipality will look at the issue of water and sanitation during 2009/2010. • The issue of new schools will be brought to the attention of Education Department during the 2009/2010 financial year. • Road infrastructure has been prioritised as one of the projects that need special attention during 2008/2009 and 2009/2010.

COMMUNITY NEEDS	ACTIONS TAKEN BY THE KWADUKUZA MUNICIPALITY
WARD 16 <ol style="list-style-type: none"> 1. Sports facilities 2. Road infrastructure 3. Cleaning of the industrial area 4. Upgrading and redesigning of water/storm water drainage at Sunny Park 5. Speeding up the Enhanced Extended Benefit Scheme 	<ul style="list-style-type: none"> • Road infrastructure has been prioritised as one of the projects that need special attention during 2008/2009 and 2009/2010. • A priority list for new sports facilities has been submitted to the Department of Sports and Recreation for funding purposes.
WARD 17 <ol style="list-style-type: none"> 1. Land for Housing 2. Road infrastructure 3. Market Stalls in Stanger Manor 4. Improving the quality of water and electricity 5. Sanitation 6. Upgrading Stanger Manor Grounds 7. Community Hall at Stanger Manor 	<ul style="list-style-type: none"> • Vulindlela Housing is in the planning stages. • Economic Development Unit will be conducting a study whether the market stall will be fully utilised during 2009/2010.
WARD 18 <ol style="list-style-type: none"> 1. Sanitation 2. Skills centre 3. Housing 4. Upgrading of Youth Centre into wellness and fitness centre 5. Upgrading of Sports facilities 6. Renovation of Shakaville Community Hall 7. Pedestrian bridges for Mbozamo River 8. Speeds humps at Lindelani 	<ul style="list-style-type: none"> • A priority list for new sports facilities has been submitted to the Department of Sports and Recreation for funding purposes. • Renovation of Shakaville Community Hall will be prioritised for 2009/2010 budget allocation.
WARD 19 <ol style="list-style-type: none"> 1. Upgrading of recreational facilities 2. Upgrading of Road infrastructure 3. Upgrading of parking areas in the CBD 4. LED and job creation projects 	<ul style="list-style-type: none"> • Upgrading of recreation sports field and Rocky Park sports ground is part of the sports facilities upgrade programme to be implemented by the municipality during 2009/2010 financial year. • A programme to upgrade the road infrastructure is an ongoing one. • Upgrading of the CBD parking areas will form part of the bigger project of CBD Renewal during 2009/2010.
WARD 20 <ol style="list-style-type: none"> 1. Cemeteries 2. Upgrading of roads 3. Sanitation 	<ul style="list-style-type: none"> • The final draft of the Cemetery Plan has been developed during the 2008/2009 financial year. • Ilembe District Municipality will look at the upgrading of sanitation throughout the ward during 2009/2010.



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COMMUNITY NEEDS	ACTIONS TAKEN BY THE KWADUKUZA MUNICIPALITY
GENERAL <ol style="list-style-type: none"> 1. Addressing environmental issues 2. Cleaning all KwaDukuza beaches 3. Urban renewal for KwaDukuza and Shakaskraal towns 4. Skills Centre/FET College 5. Clinics at eTete, Ntshawini 6. New Sports Facilities 	<ul style="list-style-type: none"> • The KwaDukuza Strategic Environmental Assessment Plan identified a number of interventions that need to be made regarding the environmental issues in KwaDukuza. • The issue of managing the beaches will be dealt with extensively in KwaDukuza Beach Recreation Management Plan during 2009/2010 financial year. • The plan to upgrade KwaDukuza CBD is underway. The municipality has received a grant of R1million to do planning for the renewal of KwaDukuza CBD. The municipality has also received a grant from the Neighbourhood Partnership Development Grant to do planning for KwaDukuza nodes including Shakaskraal, Groutville and KwaDukuza CBD. • KwaDukuza Municipality has partnered with Luthuli Centre to obtain a partner who is able to bring the college to Luthuli Centre. • With regards to clinics, the Department of Health will decide whether clinics are needed in these areas. • A priority list for new sports facilities has been submitted to the Department of Sports and Recreation for funding purposes.

2.5 Financial Management & Financial Viability

Performance Highlights

- Greatest number of indigents registered in the history of KwaDukuza 13.6% increase for Free Basic Electricity and 7.7% increase for refuse indigents.
- Exceeded targeted output for training - additional 32 finance staff members enrolled for AAT certificate programme.
- Consolidated 2823 consumer accounts thereby facilitating credit control function and saving postage costs in excess of R86k pa to Council.
- Collected in excess of R8m of Government debt.
- Developed a data base of approximately 5000 prepaid meters that are either faulty or have been tampered with and placed a budget for the gradual replacement of these meters.
- Embarked on various innovative ways to collect outstanding debt (recovery of arrears from tenants' rental, linking of debt book to the prepaid electricity meters and recovering outstanding debt at point of sale, more vigorous approach to cut-offs and disconnections, etc).

- Analysed current procurement statistics in order to set benchmark for improvement in future years.
- Maintained A3 credit rating despite increasingly difficult operating environment.
- Developed new rating structure for property developers and the accommodation sector in order to create a more vibrant economy.
- Calculated 16 different financial ratios and set targets to monitor future performance.
- Fully compliant with the relevant GRAP standards of accounting.
- Compiled a fully GRAP compliant Fixed Assets Register and conducted physical asset verification and condition assessment of all of Council's assets.
- Secured funding for the procurement of fixed assets management software.

Challenges

- Staffing in the Supply Chain Management Unit with appropriate skills to facilitate:
 - ~ Effective service delivery.
 - ~ Effective financial reporting.
 - ~ Implementation of Budget and Reporting Regulations.
 - ~ The setting up of a properly functioning valuation appeals board by the Province in order to resolve all rates related appeals.
- More effective financial reporting.
- Implementation of Budget and Reporting Regulations;
- The setting up of a properly functioning Valuation Appeals Board by the Province in order to resolve all rates related appeals.
- The challenge remains to obtain suitable procurement software to expedite SCM reporting and analysis. This is currently being done manually and is prone to errors and is time consuming.
- Obtained and distributed, free of charge, 5000 information brochures on the Municipal Property Rates Act.
- Embarked on an audit of the refuse database in the Northern boundaries of the municipality.
- Conducted audit of prepaid electricity meters and initiated various interventions in this regard
- Filling of all critical vacancies within the Finance directorate in order to maintain and improve results achieved.
- Retaining the skills base of the directorate.
- Several resignations of key staff members during the year. Furthermore, certain key staff members are approaching retirement within the next two to 5 years. It will remain a challenge to ensure that institutional knowledge is not lost when this happens.
- Against the backdrop of the economic recession, it remains a challenging task to fund the IDP in the most credible manner. We are experiencing a steady climb in debtors and this will impact on the cash flows of the municipality.

